

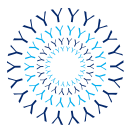
Ken and Jenny Rowston didn't want to spend a fortune on home insulation

Ken and Jenny Rowston from Otley had cavity wall and loft insulation installed with Yorkshire Energy Services. The couple have lived in their semi-detached house for the last 30 years and found that since they retired, they were spending a lot more time at home. *"It had always been a cold house,"* explained Ken, *"We knew something had to be done and since we retired we had a bit of money saved up, but every penny still counts."* Once they found out that Yorkshire Energy Services were offering loft insulation top ups and cavity wall insulation from only £99, they were keen to find out more, *"Yorkshire Energy Services had very competitive prices and out of all the companies we contacted, they came out on top!"*

Ken and Jenny were very impressed with the level of customer service they received from the Yorkshire Energy Services advice team, *"They were wonderful really, very helpful indeed. Everything was explained clearly and it made us feel confident that the job would be carried out professionally every step of the way."* The advisors arranged for a surveyor to come and inspect the property, *"Someone came round to check if the house was suitable. He explained the process and went through all the details with us to make sure we were happy to go ahead with the work."* After talking to the surveyor Ken and Jenny were ready to process their order, *"The surveyor gave us overall piece of mind and made us feel secure that Yorkshire Energy Services would provide a first class service. He answered all our questions and talked through any concerns we had."*



Following the survey, Yorkshire Energy Services arranged for their contractors to carry out the installation, *"They were fantastic! I think it's wonderful that Yorkshire Energy Services use local contractors to do the work, it shows that they are connected to the local community. Two local lads came round and did a grand job! They were friendly, knew what they were doing inside out. It was a very efficient service!"*



Yorkshire
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The team finished the job within 3 hours, completing both cavity wall and loft insulation, *“One man was outside drilling the walls, while the other was laying down the loft insulation, it was a very tight ship.”* Jenny was happy with the amount of care the installers took inside her property, *“They tidied up after themselves, and even got the hose pipe out to wash down all the walls and clear away any dust. It was spotless when they finished, we were most impressed. They had absolutely wonderful customer care.”*

Since having the work done Ken and Jenny have noticed a significant difference in the property, *“It’s so much warmer than it used to be, we have even turned our heating down which is remarkable really with the winter we have just had. We compared a recent gas bill to one we got last year and it showed we had made a definite saving.”*

The Rowstons found their experience with Yorkshire Energy Services very rewarding, *“I would definitely recommend using Yorkshire Energy Services! I have already told some of our friends to get in touch. The company have great customer care and offer a marvellous service. They even sent an inspector round at the end to double check everything. They don’t mess you about like some other companies do; they state a date and come on that date. Everything was carried out just like they said it would be. We are not entitled to any benefits so were looking for a good deal. Yorkshire Energy Services were very reasonable. Where else can you get cavity wall and loft insulation for £99 each! It’s absolutely fantastic!”*

Saving energy and saving money is easy

Small changes can bring big rewards. See how much you can save by following these 3 simple steps:

1 Call

Phone Yorkshire Energy Services on: **0800 0527496** and speak to one of our friendly advisors.



2 Quote

Receive your FREE ‘no obligation’ quote from an approved, qualified contractor.



3 Install

Sit back and let us manage the installation process. Our ‘no quibble’ customer service pledge, guarantees it’s hassle free.



For energy-saving information, high quality products and expert advice, call **0800 0527496** or visit our website at **www.yorkshireenergyservices.co.uk** now

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